

# CURRICULUM VITAE

Gert-Jan de Vreede

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## Personal

Name: Gert-Jan de Vreede  
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Work address: College of Information Science & Technology  
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## Education

1991-1995 **PhD in 'Facilitating Organizational Change - The Participative Application of Dynamic Modelling'**, Delft University of Technology, Faculty of Technology, Policy and Management, The Netherlands.

1986-1991 **MSc in Information Systems, *Cum Laude***,  
Delft University of Technology, Faculty of Technical Mathematics and Informatics,  
The Netherlands.  
MSc thesis on "Information Systems Design and Development in Maintenance Environments"

## Professional Experience

- 2006- **Director, Institute for Collaboration Science, University of Nebraska at Omaha**
- 2006 **Visiting Professor, University of Pretoria, Department of Informatics** (summer)
- 2005- **Kayser Distinguished Professor, Department of Information Systems & Quantitative Analysis, College of Information Science & Technology, University of Nebraska at Omaha**
- 2002- **Full Professor, Department of Information Systems & Quantitative Analysis, College of Information Science & Technology, University of Nebraska at Omaha**
- 2001-2002 **Department Chair, Department of Systems Engineering, Delft University of Technology, Faculty of Technology, Policy and Management.**
- 2000- **Director V.O.F. Innovative GroupSupport**  
Collaborative work consultancy firm.
- 1999- **Associate Professor at Delft University of Technology, Faculty of Technology, Policy and Management, Department of Systems Engineering**
- 1995-1999 **Assistant Professor at Delft University of Technology, Faculty of Technology, Policy and Management, Department of Systems Engineering**
- 1997-1999 **Part time senior consultant for Multimedia Skills (NL) B.V.**
- 1996 **Visiting Professor, University of Arizona, Department of Management Information Systems.** (September - December 1996)
- 1991-1995 **Research Assistant at Delft University of Technology, Faculty of Technology, Policy and Management, Department of Systems Engineering.**  
PhD research.
- 1991 **Consultant for Hoogovens.**  
Simulation study to evaluate the maintenance process in the Oxy-2 factory of the Hoogovens steel mill factory.
- 1991 **Consultant for Sint Franciscus Gasthuis.**  
Analysis of the design, development, and implementation of a maintenance information system at a Rotterdam hospital.
- 1991 **Consultant for Heineken Bierbrouwerijen.**  
Analysis of the design, development, and implementation of a maintenance information system at Heineken Breweries in Zoeterwoude.
- 1991 **Consultant for Hoogovens.**  
Analysis of the design, development, and implementation of a maintenance information system at the Hoogovens steel mill factory.
- 1989 **Consultant for Rijnconsult.**  
Design, development, and implementation of an information system for analyzing the organization of maintenance departments.
- 1989 **Consultant for Van Nelle.**  
Evaluation of the maintenance processes at Van Nelle Rotterdam, a coffee, tea, and tobacco factory.
- 1987 **Consultant for Dr. Neher Laboratories of the PTT.**  
Design and implementation of an information system for managing book orders in a library.

## Teaching Interests

- Facilitation of group work
- Groupware and Group Support Systems
- Information systems development, system analysis and system design
- Introduction in IS and MIS
- (Qualitative) research methodology
- Simulation for managerial decision making and organizational analysis

## Research Interests

- Adoption and diffusion of Group Support Systems in developed and developing countries.
- Application of Group Support Systems for organizational change.
- Application of Group Support Systems for system design and development.
- Collaboration Engineering.
- Facilitation of group work.
- Methods and techniques for effective group work.
- Organizational effects of information technology.

## Awards and Honors

- *Kayser Distinguished Professor* at University of Nebraska at Omaha, 2005.
- *Keynote* at Group Decision & Negotiation, Karlsruhe, 2006.
- *Best presentation award* at the GroupSystems' Users conference, Tucson, AZ, 1994.
- *Best paper award* at the GroupSystems' Users conference, Tucson, AZ, 1995.
- *Best paper award* at the Hawaii International Conference on System Sciences, Collaboration Technology Track, Hawaii, 1999.
- *Best paper award* at the Hawaii International Conference on System Sciences, Collaboration Technology Track, Hawaii, 2001.
- *Best paper award finalist* at the Hawaii International Conference on System Sciences, Organizational Systems & Technology Track, Hawaii, 2002-2004.
- *Selected* for the 1993 Doctoral Consortium of the International Conference on Information Systems (ICIS), in Florida.

## Research

### Refereed journal publications, in English:

1. AGRES, A., VREEDE, G.J. DE, BRIGGS, R.O. (2005), A Tale of Two Cities – Case Studies on GSS Transition in Two Organizations, *Group Decision & Negotiation*, 14(4), 267-284.
2. BRIGGS, R.O., REINIG, B., VREEDE, G.J. DE (In press), Meeting Satisfaction for Technology Supported Groups: An Empirical Validation of a Goal-Attainment Model, *Small Group Research*.
3. BRIGGS, R.O., VREEDE, G.J. DE (1997), Meetings of the Future: Enhancing Group Collaboration with Group Support Systems, *Journal of Creativity and Innovation Management*, 6, 2, 106-116.
4. BRIGGS, R.O., VREEDE, G.J. DE, NUNAMAKER, J.F. JR. (2003), Collaboration Engineering with ThinkLets to Pursue Sustained Success with Group Support Systems, *Journal of Management Information Systems*, 19, 4, 31-63. **(Nominated for 'Henk Sol Award' at Faculty of Technology, Policy and Management, the Netherlands, for Best paper of 2003)**
5. DAVISON, R., QURESHI, S., VREEDE, G.J. DE, VOGEL, D.R., JONES, N. (2000), Group Support Systems through the Lens of Action Research: Experiences in Organisations, *Journal of Global Information Technology Management*, 3, 4, 6-23.
6. DAVISON, R., VREEDE, G.J. DE (2001), The Global Application of Collaborative Technologies, *Communications of the ACM*, 44, 12, 69-70.
7. DAVISON, R., VREEDE, G.J. DE, BRIGGS, R.O. (2005), On Peer Review Standards for the Information Systems Literature, *Communications of the AIS*, 16(49), 967-980.
8. FRUHLING, A.L., VREEDE, G.J. DE (2006), Field Experiences with eXtreme Programming: Developing an Emergency Response System, *Journal of Management Information Systems*, 22(4), 39-68.

9. GIAGLIS, G.M., HLUPIC, V., VREEDE, G.J. DE, VERBRAECK, A. (2005), Synchronous Design of Business Processes and Information Systems Using Dynamic Process Modelling, *Business Process Management Journal*, 11(5), 488-500.
10. HENGST, M. DEN, VREEDE, G.J. DE (2004), Collaborative Business Engineering: A Decade of Lessons from the Field, *Journal of Management Information Systems*, 20, 4, 87-115.
11. HERIK, C.W. VAN DEN, VREEDE, G.J. DE (2000), Experiences with Facilitating Policy Meeting with Group Support Systems, *International Journal of Technology and Management*, 19, 2/3/4, 246-268.
12. HLUPIC, V., VREEDE, G.J. DE (2005), Business Process Modelling using Discrete-Event Simulation: Current Opportunities and Future Trends, *International Journal of Simulation and Process Modelling*, 1(1/2), 72-81.
13. HLUPIC, V., VREEDE, G.J. DE, ORSONI, A. (2006), Modelling and Simulation Techniques for Business Process Analysis and Re-Engineering, *International Journal of Simulation Systems, Science & Technology*.
14. JONES, N., VREEDE, G.J. DE (2000), Using Collaborative Technology in Environmental Strategy Development, *Local Environment*, 5, 2, 211-216.
15. KOLFSCHOTEN, G.L., BRIGGS, R.O., VREEDE, G.J. DE, JACOBS, P.H.M., APPELMAN, J.H. (2006), A Conceptual Foundation of the thinkLet Concept for Collaboration Engineering, *International Journal of Human-Computer Studies* (in press).
16. KOLFSCHOTEN, G.L., HENGST, M. DEN, VREEDE, G.J. DE (in press), Issues in the Design of Facilitated Collaboration Processes, *Group Decision & Negotiation*.
17. LAERE, J. VAN, VREEDE, G.J. DE, SOL, H.G. (2000), Designing Intra-Organisational Distributed Coordination at the Amsterdam Police Force: The application of gaming as a tool to facilitate technology-use mediation, *Journal of Information Technology Cases and Applications*, 2,4.
18. LAERE, J. VAN, VREEDE, G.J. DE, SOL, H.G. (in press), A social simulation game to explore future network coordination at the Amsterdam Police Force, *Production, Planning, and Control*.
19. LOHMAN, F.A.B., SOL, H.G., VREEDE, G.J. DE (2003), The Illusion of Effective Management Information, *International Journal of Technology, Policy and Management*, 3, 3-4, 361-379.
20. MGAYA, R.J.S., VREEDE, G.J. DE (1999), Electronic Meetings to Support a University's Transformation, Education, Research and Professional Services, *The African Journal of Finance and Management*, 8, 1, 65-74. ISSN 0856-6372
21. MGAYA, R.J.S., VREEDE, G.J. DE (2001), A Comparison Of The Impact Of Electronic Meeting Technologies In Two Less Developed Countries, *The African Journal of Finance and Management*, 9, 2, 19-35. ISSN 0856-6372
22. SANTANEN, E., BRIGGS, R.O., VREEDE, G.J. DE (2004), Causal Relationships in Creative Problem Solving: The role of active facilitation in EBS, *Journal of Management Information Systems*, 20, 4 169-200.
23. TARMIZI, H., VREEDE, G.J. DE, ZIGURS, I. (in press), Addressing Facilitation Challenges In Communities Of Practice Via Design And Technology, *International Journal of e-Collaboration*.
24. VREEDE, G.J. DE (1997), Group Modeling for Understanding, *Journal of Decision Systems*, 6, 3, 197-220.
25. VREEDE, G.J. DE (1998), Collaborative Business Engineering with Animated Electronic Meetings, *Journal of Management Information Systems*, 14, 3, 141-164.
26. VREEDE, G.J. DE (2000), A Field Study into the Organizational Application of Group Support Systems, *Journal of Information Technology Cases & Applications*, 2, 4, 27-47.
27. VREEDE, G.J. DE, BRIGGS, R.O., SANTANEN, E. (1999), Group Support Systems for Innovative Information Science Education, *Journal of Informatics Education and Research*, 1, 1, 1-11.
28. VREEDE, G.J. DE, BRUIJN, H. DE (1999), Exploring the Boundaries of Successful GSS Application: Supporting Inter-Organizational Policy Networks, *DataBase*, 30, 3-4, 111-131.
29. VREEDE, G.J. DE, DAVISON, R., BRIGGS, R.O. (2003), How A Silver Bullet May Lose Its Shine – Learning from Failures with Group Support Systems, *Communications of the ACM*, 46, 8, 96-101.
30. VREEDE, G.J. DE, G.W. DICKSON (2000), Using GSS to Support Designing Organizational Processes and Information Systems: An Action Research Study on Collaborative Business Engineering, *Group Decision and Negotiation*, 9, 2, 161-183.
31. VREEDE, G.J. DE, D.T.T. VAN EIJCK (1998), Modeling and Simulating Organizational Coordination, *Simulation & Gaming*, 29, 1, 60-87.
32. VREEDE, G.J. DE, D.T.T. VAN EIJCK, H.G. SOL (1996), Dynamic Modelling for Re-engineering Organizations, *Journal of Information Systems and Operational Research (INFOR)*, 34, 1, 28-42.
33. VREEDE, G.J. DE, JONES, N., MGAYA, R. (1999), Exploring the Application and Acceptance of GSS in Africa, *Journal of Management Information Systems*, 15, 3, 195-232.

34. VREEDE, G.J. DE, KOLFSCHOTEN, G.L., BRIGGS, R.O. (2006), ThinkLets: A Collaboration Engineering Pattern Language, *International Journal of Computer Applications in Technology*, 25(2/3), 140-154.
35. VREEDE, G.J. DE, KONERI, P.G., DEAN, D.L., FRUHLING, A.L., WOLCOTT, P. (2006), Collaborative Software Code Inspection: The Design and Evaluation of a Repeatable Collaborative Process in the Field, *International Journal of Cooperative Information Systems*, 15(2), 205-228.
36. VREEDE, G.J. DE, MGAYA, R.J.S. (2006), Technology Supported Collaborative Learning for Higher Education: Comparative Case Studies in Tanzania, *Information Technology for Development*, 12(2).
37. VREEDE, G.J. DE, MGAYA, R.J.S., QURESHI, S. (2004), Field Experiences with Collaboration Technology: A Comparative Study in Tanzania and South Africa, *Information Technology for Development*, 10(3), 201-219.
38. VREEDE, G.J. DE, NIEDERMAN, F., PAARLBERG, I. (2002), Towards an Instrument to Measure Participants' Perceptions on Facilitation in Group Support Systems Meetings, *Group Decision & Negotiation*, 11(2), 127-144.
39. VREEDE, G.J. DE, A. VERBRAECK (1996), Animating Organizational Processes: Insight Eases Change, *Journal of Simulation Practice and Theory*, 4, 4, 245-263.
40. VREEDE, G.J. DE, VERBRAECK, A., EIJCK, D.T.T. VAN, (2003) Integrating the Conceptualization and Simulation of Business Processes – A Modelling Method and Arena Template, *Simulation: Transactions of the Society for Modeling and Simulation International*, 79, 1, 43-55.

#### **Refereed journal publications, in Dutch:**

1. GRINSVEN, J.H.M. VAN, VREEDE, G.J. DE (2003), Productief Operationeel Risico Management, *IT Monitor*, 7(6), 12-15.
2. VREEDE, G.J. DE (1997), Electronische Vergadersystemen voor Vernieuwend Informatica-onderwijs, *TINFON*, 6, 4.
3. VREEDE, G.J. DE (1998), Elektronisch brainstormen en tekenfilmmpjes kijken, *Workflow Magazine*, 4, 4, 23-27.
4. VREEDE, G.J. DE (1998), Group Decision Support Systems: Buzzwords of Wondermiddelen?, *IT Monitor*, 2, 12, 4-6.
5. VREEDE, G.J. DE (1999), Elektronische Vergadersystemen: Panacee voor Slechte Vergaderingen?, *Informatie & Informatiebeleid*, 17, 3, 27-35.
6. VREEDE, G.J. DE, BRIGGS, R.O. (1997), Beter en sneller samenwerken met Elektronische Vergadersystemen, *Holland Management Review*, 53, 75-85.
7. VREEDE, G.J. DE, BRIGGS, R.O. (2003), Zijn Group Support Systemen met uitsterven bedreigd?, *IT Monitor*, 7(7), 4-7. (In Dutch)
8. VREEDE, G.J. DE, KRANS, R.L. (2001), Ervaringen met Expertconsultatie door Electronische Vergadersystemen, *Bedrijfskunde*, 73, 2, 70-77.
9. VREEDE, G.J. DE, F.W. WIERDA, C.G.M. TOL (1993), De Praktijk van de Onderhoudsautomatisering - Evaluatie van een Jong Vakgebied, *Doelmatige Bedrijfsvoering*, 5, 6, 20-24.

#### **Refereed conference papers, in English:**

1. AGRES, A., VREEDE, G.J. DE, BRIGGS, R.O. (2004), A Tale of Two Cities –Case Studies on GSS Transition in Two Organizations, *Proceedings of the 37th Hawaiian International Conference on System Sciences*, Los Alamitos: IEEE Computer Society Press. **(Best paper finalist)**
2. ALI, H., VREEDE, G.J. DE, RAMACHANDRA, K., SIDAHMED, E., SREENIVAS, H. (2004), Evaluating Wireless Architectures for GDS Applications, *Proceedings of the 37th Hawaiian International Conference on System Sciences*, Los Alamitos: IEEE Computer Society Press.
3. BRIGGS, R.O., KOLFSCHOTEN, G.L., VREEDE, G.J. DE (2005), Toward a Theoretical Model of Consensus Building, *Proceedings of AMCIS 2005*, Omaha, NE.
4. BRIGGS, R.O., KOLFSCHOTEN, G.L., VREEDE, G.J. DE, DEAN, D.L. (2006), Defining Key Concepts for Collaboration Engineering, *Proceedings of AMCIS2006*, Acapulco, Mexico, August 2006.
5. BRIGGS, R.O., REINIG, B.R., VREEDE, G.J. DE (2006), Satisfaction with groupware-supported work practices, in: Bongsik Shin (ed.), *Proceedings of the San Diego International Systems Conference*, San Diego, July 14-16, 2006.
6. BRIGGS, R.O., VREEDE, G.J. DE (1997), Measuring Satisfaction in GSS meetings, in: Kumar, K., DeGross, J.I. (eds) *Proceedings of the 18th International Conference on Information Systems*, pp. 483-484, Atlanta, December.

7. BRIGGS, R.O., VREEDE, G.J. DE (2001), thinkLets and Repeatable Processes: Keys to Sustained Success with GSS, in: Ackermann, F., Vreede, G.J. de (eds), *Proceedings of Group Decision & Negotiation 2001*, La Rochelle, France, June 4-7, 195-198.
8. BRIGGS, R.O., VREEDE, G.J. DE, NUNAMAKER, J.F. JR., TOBEY, D. (2001), 'ThinkLets: Achieving Predictable, Repeatable Patterns of Group Interaction with Group Support Systems (GSS)', *Proceedings of the 34th Hawaiian International Conference on System Sciences*, Los Alamitos: IEEE Computer Society Press. **(Best paper award)**
9. BRIGGS, R.O., VREEDE, G.J. DE, REINIG, B.A. (2003), A Theory and Measurement of Meeting Satisfaction, *Proceedings of the 36th Hawaiian International Conference on System Sciences*, Los Alamitos: IEEE Computer Society Press.
10. BRUIJN, H. DE, VREEDE (1999), G.J. DE, Exploring the Boundaries of Successful GSS Application: Supporting Inter-Organizational Policy Networks, in: J.F. Nunamaker Jr., R.H. Sprague Jr. (eds.), *Proceedings of the 32nd Hawaiian International Conference on Systems Sciences*, IEEE Computer Society Press. **(Best paper award)**
11. DAO, V., CHIDAMBARAM, L., VREEDE, G.J. DE (2006), The Invisible Pilot in Virtual Teams: An Investigation of the Impact of Facilitation on Virtual Teams, *Proceedings of AMCIS2006*, Acapulco, Mexico, August 2006.
12. EIJCK, D.T.T. VAN, VREEDE, G.J. DE, A Body of Concepts for Simulating Coordination, in: *Proceedings of the International Simulation and Gaming Association Conference (ISAGA'94)*, 20-29 July, Ann Arbor, Michigan, USA, 1994.
13. EIJCK, D.T.T. VAN, VREEDE, G.J. DE, Simulation Support for Organizational Coordination, in: J.F. Nunamaker Jr., R.H. Sprague Jr. (eds.), *Proceedings of the 31st Hawaiian International Conference on Systems Sciences*, IEEE Computer Society Press, Los Alamitos, Vol. 1, p. 633-642, 1998.
14. EIJCK, D.T.T. VAN, VREEDE, G.J. DE, The Dynamics of Organizational Coordination, in: J.F. Nunamaker Jr., R.H. Sprague Jr. (eds.), *Proceedings of the 28th Hawaiian International Conference on Systems Sciences*, pp. 851-860, IEEE Computer Society Press, 1995.
15. FRUHLING, A.L., SAMBOL, A., HINRICH, S., VREEDE, G.J. DE (2006), Designing An Emergency Response System for Electronic Laboratory Diagnostics Consultation, *Proceedings of the 39th Hawaiian International Conference on System Sciences*, Los Alamitos: IEEE Computer Society Press.
16. FRUHLING, A., TYSER, K., VREEDE, G.J. DE (2005), Experiences with Extreme Programming in Telehealth: Developing and Implementing a Biosecurity Health Care Application, *Proceedings of the 38th Hawaiian International Conference on System Sciences*, Los Alamitos: IEEE Computer Society Press.
17. GRINSVEN, J. VAN, VREEDE, G.J. DE (2002), Design Guidelines for Risk Management in the Distributed Software Development Process, *Proceedings of the International Design Conference - Design 2002*, Dubrovnik, May 14-17.
18. GRINSVEN, J. VAN, VREEDE, G.J. DE (2003), Addressing Productivity Concerns in Risk Management through Repeatable Distributed Collaboration Processes, *Proceedings of the 36th Hawaiian International Conference on System Sciences*, Los Alamitos: IEEE Computer Society Press, 2003.
19. GURSTEIN, M., DAY, P., VREEDE, G.J. DE, MILLER, M., ROMM, C.T., WHITEHEAD, V., Community Informatics: International Experiences and Case Studies, *Proceedings of the 1999 International Conference on Information Systems*, Charlotte, NC, December 1999, 578-581.
20. HARRIS, R., DAVISON, R., VREEDE, G.J. DE, VOGEL, D., Cultivating a Research Discipline for IT in Developing Countries (ITDC), in: J.F. Nunamaker Jr., R.H. Sprague Jr. (eds.), *Proceedings of the 32nd Hawaiian International Conference on Systems Sciences*, IEEE Computer Society Press, 1999.
21. HENGST, M. DEN, VREEDE, G.J. DE (2003), Collaborative Business Engineering: Lessons learned, *Proceedings of UKSim 20003*, Cambridge, England.
22. HENGST, M. DEN, VREEDE, G.J. DE (2003), Vision Support Studios: A Framework for Research, *Proceedings of the 36th Hawaiian International Conference on System Sciences*, Los Alamitos: IEEE Computer Society Press.
23. HERIK, C.W. VAN DEN, VREEDE, G.J. DE, GSS for Cooperative Policy Making: No Trivial Matter, in: Hayne, S.C., Prinz, W. (eds) *Proceedings of the International ACM SIGGROUP Conference on Supporting Group Work*, pp. 148-157, November 1997.
24. HLUPIC, V., VERBRAECK, A., VREEDE, G.J. DE (2002), Simulation and Knowledge Management: Separated but Inseparable?, *Proceedings of the European Simulation Symposium (ESS'02)*, Dresden, Germany, October 2002, Society for Modeling and Simulation International, pp.193-200.

25. HLUPIC, V., VERBRAECK, A., VREEDE, G.J. DE (2003), Integration of Discrete-Event Simulation and Knowledge Management: Benefits and the Way Forward, *Proceedings of UKSim 20003*, Cambridge, England.
26. HLUPIC, V., VREEDE, G.J. DE, ORSONI, A. (2006), The Role of Discrete Event Simulation in Business Process Analysis and Re-Engineering, *Proceedings of the 9th International Conference on Computer Modelling and Simulation (UKSim06)*, Oxford, April 2006.
27. HOFSTEDE, G.J., WALCZUCH, R., BENNIK, E., BOTS, P., VREEDE, G.J. DE, Distributed Negotiation: Pre-testing a Simulated Cross-cultural Business Take-over Game, in: Pries-Heje, J., Ciborra, C., Kautz, K., Valor, J., Christiaanse, E., Avison, D., Heje, C. (eds), *Proceedings of ECIS99*, pp. 257-272, Copenhagen 23-25 June 1999.
28. JOHANNSEN, A., DIGGELEN, W. VAN, VREEDE, G.J. DE, KRCDMAR, H., Effects of Telepresence on Cooperative Telelearning Arrangements – Results of a Field Study, in: Vreede, G.J. de, Ackermann, F. (eds) *Proceedings of the 10<sup>th</sup> EuroGDSS Workshop*, Copenhagen, 22 June 1999.
29. JOHANNSEN, A., DIGGELEN, W. VAN, VREEDE, G.J. DE, KRCDMAR, H., Effects of Video Communication and Telepresence on Cooperative Telelearning Arrangements, in: J.F. Nunamaker Jr., R.H. Sprague Jr. (eds.), *Proceedings of the 33rd Hawaiian International Conference on Systems Sciences*, IEEE Computer Society Press, 2000.
30. KOLFSCHOTEN, G.L., APPELMAN, J.H., BRIGGS, R.O., VREEDE, G.J. DE (2004), Recurring Patterns of Facilitation Interventions in GSS Sessions, *Proceedings of the 37th Hawaiian International Conference on System Sciences*, Los Alamitos: IEEE Computer Society Press.
31. KOLFSCHOTEN, G.L., BRIGGS, R.O., APPELMAN, J.H., VREEDE, G.J. DE (2004), ThinkLets as Building Blocks for Collaboration Processes: A Further Conceptualization, *Lecture Notes in Computer Science*, Berlin, Springer Verlag, 2004.
32. KOLFSCHOTEN, G.L., NIEDERMAN, F., BRIGGS, R.O., VREEDE, G.J. DE (2006), Understanding the Job Requirements for Collaboration Technology Support through a Hybrid IT-End User Job Classification Model: The Case of Collaboration Engineering and Facilitation, *SIGCPR Conference*.
33. KOLFSCHOTEN, G.L., VALENTIN, E., VERBRAECK, A., VREEDE, G.J. DE (2006), Cognitive load reduction through the use of building blocks in the design of decision support systems, *Proceedings of AMCIS2006*, Acapulco, Mexico, August 2006.
34. KOLFSCHOTEN, G.L., VREEDE, G.J. DE, HENGST, M. DEN (2005), Designing Collaboration: Challenges and Practices, *Proceedings of Group Decision & Negotiation 2005*, Vienna, Austria, July 10-13.
35. KOLFSCHOTEN, G.L., VREEDE, G.J. DE, PIETRON, L.R. (2006), A training approach for the transition of repeatable collaboration processes to practitioners, *Proceedings of Group Decision & Negotiation 2006*, Karlsruhe, June 2006.
36. KONERI, P.G., VREEDE, G.J. DE, DEAN, D.L., FRUHLING, A.L., WOLCOTT, P. (2005), The Design and Field Evaluation of a Repeatable Collaborative Software Code Inspection Process, in: Fuks, H., Lukosch, S., Salgado, A.C. (eds.), *Proceedings of CRIWG 2005, LNCS3706*, pp. 325-340, Springer Verlag Berlin Heidelberg.
37. KUMAR, K., S. QURESHI, VREEDE, G.J. DE, Supporting Soft Systems Thinking with Group Support Systems: A Proposal, in: G.J. de Vreede, H.G. Sol (eds), *Proceedings of the INFORMS'95 Sessions on GDSS as Support for Designing Organizations and Information Systems*, School of Systems Engineering, Policy Analysis and Management, Delft University of Technology, 1995.
38. LAERE, J. VAN, VREEDE, G.J. DE, SOL, H.G. (2000), Supporting intra-organisational distributed coordination at the Amsterdam Police Force, in: J.F. Nunamaker Jr., R.H. Sprague Jr. (eds.), *Proceedings of the 33rd Hawaiian International Conference on Systems Sciences*, IEEE Computer Society Press.
39. LAERE, J. VAN, VREEDE, G.J. DE, SOL, H.G. (2004), Exploring new coordination scenarios for workflows in the Amsterdam Police Force: Simulation-games as organizational change instruments, *Proceedings of IFIP WG 5.7 8th workshop on Experiential learning in chains and networks*, Wageningen, the Netherlands, 24-27 May 2004.
40. LAERE, J. VAN, VREEDE, G.J. DE, SOL, H.G. (2005), A Coordination Framework for Analysis and Improvement of ICT Supported Distributed Work, *Proceedings of the IRIS28*, Kristiansand, Norway, August 6-9.
41. LAERE, J. VAN, VREEDE, G.J. DE, SOL, H.G. (2005), Designing simulation-games for organizational prototyping, *Proceedings of ISD 2005*, Karlstad, Sweden, 15-17 August.
42. LAERE, J. VAN, VREEDE, G.J. DE, SOL, H.G. (2005). Dealing with Paradox in business engineering, simulation-games as learning environments. In Backlund, P., Carlsson S. and Söderstrom S. (eds.),

- Proceedings of the forum poster session in conjunction with Business Informatics Research (BIR) 2005*, Skövde, 3-4 October, 2005, pp. 59-68.
43. LAERE, J. VAN, VREEDE, G.J. DE, SOL, H.G. (2006), Developing paradoxical guidelines for communities of practice in organizations, *Proceedings of the European Conference on Information Systems*, Göteborg, Sweden, 2006.
  44. LOHMAN, F.A.B., SOL, H.G., VREEDE, G.J. DE (2003), The Illusion of Effective Management Information: A Critical Perspective, *Proceedings of the 36th Hawaiian International Conference on System Sciences*, Los Alamitos: IEEE Computer Society Press.
  45. MAAS, R., MAGHNOUJI, R., VREEDE, G.J. DE, SOL, H.G., Getting a Grip on Knowledge Management, *Proceedings of the IRMA2000 Conference*, Alaska 2000.
  46. MAGHNOUJI, R., VREEDE, G.J. DE, VERBRAECK, A., SOL, H.G. (2001), Collaborative Simulation Modeling: Experiences and Lessons Learned, in: J.F. Nunamaker Jr., R.H. Sprague Jr. (eds.), *Proceedings of the 34rd Hawaiian International Conference on Systems Sciences*, IEEE Computer Society Press.
  47. MAGHNOUJI, R., W. VAN WIJK, VREEDE, G.J. DE, Collaborative Strategy Translation: A Critical Exploration, *Proceedings of the fourth Americas Conference on Information Systems (AIS)*, Baltimore, August 1998.
  48. MULLER, P.C., J.M.L. VAN ENGELEN, P. TERLOUW, VREEDE, G.J. DE, Multimedia and Cooperative Work in New Product Development: A Participatory Approach to Virtual Prototyping, *Proceedings of the 5<sup>th</sup> IEEE International Conference on Emerging Technologies and Factory Automation*, Kauai, HI, USA, November 1996.
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  50. QURESHI, S., VAART, A. VAN DER, KAULINGFREKS, G., VREEDE, G.J. DE, BRIGGS, R.O., NUNAMAKER, J.F. JR. (2002), What does it mean for an organisation to be intelligent? Measuring Intellectual Bandwidth for Value Creation, *Proceedings of the 35th Hawaiian International Conference on System Sciences*, Los Alamitos: IEEE Computer Society Press. **(Best paper finalist)**
  51. SANTANEN, E., VREEDE, G.J. DE, (2004) Creative Approaches to Measuring Creativity: Comparing the Effectiveness of Four Divergence thinkLets, *Proceedings of the 37th Hawaiian International Conference on System Sciences*, Los Alamitos: IEEE Computer Society Press.
  52. SANTANEN, E.L., BRIGGS, R.O., VREEDE, G.J. DE (2003), The Impact of Stimulus Diversity on Creative Solution Generation: An Evaluation of the Cognitive Network Model of Creativity, *Proceedings of the 36th Hawaiian International Conference on System Sciences*, Los Alamitos: IEEE Computer Society Press. **(Best paper finalist)**
  53. SANTANEN, E.L., BRIGGS, R.O., VREEDE, G.J. DE (1999), A Cognitive Network Model of Creativity: a Renewed Focus on Brainstorming Methodology, *Proceedings of the 1999 International Conference on Information Systems*, Charlotte, NC.
  54. SANTANEN, E.L., BRIGGS, R.O., VREEDE, G.J. DE (1999), The Cognitive Network Model of Creativity: Using Directed Brainstorming with a new Causal Model of Creativity, in: Vreede, G.J. de, Ackermann, F. (eds) *Proceedings of the 10<sup>th</sup> EuroGDSS Workshop*, Copenhagen.
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62. VOGEL, D.R., VREEDE, G.J. DE (1999), The Organizational Application of GSS: A Comparison Across Time and National Boundaries, in: Vreede, G.J. de, Ackermann, F. (eds) *Proceedings of the 10<sup>th</sup> EuroGDSS Workshop*, Copenhagen.
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65. VREEDE, G.J. DE, BOONSTRA, J.A., NIEDERMAN, F. (2002), What Is Effective GSS Facilitation? A Qualitative Inquiry Into Participants' Perceptions, *Proceedings of the 35th Hawaiian International Conference on System Sciences*, Los Alamitos: IEEE Computer Society Press.
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75. VREEDE, G.J. DE, H.G. SOL, Using GSS and Animation Techniques to Facilitate Organizational Change: Group Supported Dynamic Modeling, *Proc. of the 2<sup>nd</sup> Americas Conference on Information Systems*, Phoenix, AZ, August 16-18, pp. 485-487a, 1996.
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77. VREEDE, G.J. DE, MGAYA, R.J.S., SCHUURING, J.C., CORNELISSEN, B., FEENSTRA, R.W., A Comparison of the Impact of Electronic Meeting Technologies in Two Less Developed Countries, *Proceedings of the 2000 IFIP WG9.4 Working Conference*, Cape Town, South Africa, May 2000.
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85. VREEDE, G.J. DE, QURESHI, S. (1998), Tools for collaborative problem solving: Group Support Systems, *Proceedings of the 15<sup>th</sup> IFIP World Congress*, Volume Telecooperation, pp. 253-257, Vienna/Budapest, August – September.
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87. VREEDE, G.J. DE (1997), Support for Collaborative Design: Animated Electronic Meetings, in: J.F. Nunamaker Jr., R.H. Sprague Jr. (eds.), *Proceedings of the 30th Hawaiian International Conference on Systems Sciences*, IEEE Computer Society Press, Vol. II, pp. 376-385.
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90. WALSH, K.R., VREEDE, G.J. DE (1997), Generating Insight for Reengineering, in: J.F. Nunamaker Jr., R.H. Sprague Jr. (eds.), *Proceedings of the 30th Hawaiian International Conference on Systems Sciences*, IEEE Computer Society Press, Vol. II, pp. 210-219.

**Refereed conference papers, in Dutch:**

1. VREEDE, G.J. DE, D.T.T. VAN EIJCK, H.G. SOL, Dynamisch Modelleren voor het Ontwerpen van Organisaties, in: Hertog, J.F. en J.J. Ramondt (eds.), *Competente Vernieuwers*, Merit, Maastricht, 1994. (In Dutch)
2. VREEDE, G.J. DE, H.G. SOL, G.W. DICKSON, Een groepsbenadering voor het (her)ontwerpen van organisaties en informatiesystemen: De bestrijding van de georganiseerde criminaliteit in Amsterdam, in: *Proceedings of the Congres on 'Technologie, Innovatie en Diensten'*, 8 March, Rotterdam, 1995. (In Dutch)

**Book chapters, in English:**

1. BRIGGS, R.O., VREEDE, G.J. DE, KOLFSCHOTEN, G.L. (In press), thinkLets: A combined process-technology lens to design and study e-collaboration, *Encyclopedia of E-Collaboration*.
2. FRUHLING, A., VREEDE, G.J. DE (2005), Collaborative Usability Testing to Facilitate Stakeholder Involvement, in: S. Biffi, A. Aurum, B. Boehm, H. Erdogmus, P. Grünbacher (eds), *Value Based Software Engineering*, Berlin: Springer-Verlag, 201-223.
3. KOLFSCHOTEN, G.L, BRIGGS, R.O. VREEDE, G.J. DE (In press), Patterns of facilitator interventions in e-collaboration meetings, *Encyclopedia of E-Collaboration*.

- MEINSMA, R.R., C.J.A.M. TERMEER, VREEDE, G.J. DE, *The Impact of Animated Simulation on Communication Processes*, in: Geurts, J., Joldersma, C., Roelofs, E. (eds) *Gaming/Simulation for Policy Development and Organizational Change*, Tilburg: Tilburg University Press, 1998, 113-122.
- NUNAMAKER, J.F. JR., BRIGGS, R.O., VREEDE, G.J. DE (2001), From Information Technology To Value Creation Technology, in: Dickson, G.W., DeSanctis, G. (eds). *Information Technology and the Future Enterprise: New Models for Managers*, New York: Prentice-Hall.
- QURESHI, S., HLUPIC, V., VREEDE, G.J. DE, BRIGGS, R.O., NUNAMAKER, J.F. JR. (2003), Managing Knowledge in a Collaborative Context, in: Hlupic, V. (ed.) *Knowledge and Business Process Management*, Idea Group Publishing, 174-195. ISBN 1-59140-036-8.
- VREEDE, G.J. DE (2005), Applications of Information Systems in Developing Countries, in: Davison, R.M., Harris, R.W., Qureshi, S., Vogel, D.R., and Vreede, G.J. de (Eds.) (2005) *Information Systems in Developing Countries: Theory and Practice*, City University of Hong Kong Press, pp. 143-146.

#### **Book chapters, in Dutch:**

- MEER, K. VAN DER, VREEDE, G.J. DE, Virtuele Organisaties als Interorganisationele Documentaire Informatiesystemen, in: Dael, R. van, Metselaar, C. (eds), *De Virtuele Organisatie*, pp. 55-66, Kluwer Bedrijfsinformatie, 1997.
- ENSERINK, B., PLOEG, M.P.M. VAN DER PLOEG, W.A.H. THISSEN, VREEDE, G.J. DE, Niet bruggen bouwen maar zelf brug zijn, in: *Watertovenaars*, pp. 116-129, Rotterdam: Bèta Imaginations Publishers, 1998.

#### **Books / Edited Proceedings, in English:**

- ACKERMANN, F., VREEDE, G.J. DE (EDS) (2001), *Proceedings of the 2001 Group Decision & Negotiation Conference*, La Rochelle, France, 4-7 June. ISBN: 90-5638-078-8.
- DAVISON, R.M., HARRIS, R.W., QURESHI, S., VOGEL, D.R., VREEDE, G.J. DE (Eds.) (2005) *Information Systems in Developing Countries: Theory and Practice*, forthcoming: City University of Hong Kong Press.
- VREEDE, G.J. DE (1995), *Facilitating Organizational Change - The Participative Application of Dynamic Modelling*, Published doctoral dissertation, Delft University of Technology, Delft. ISBN: 90-5638-006-0
- VREEDE, G.J. DE (ED.) (2005), CRIWG2005 Doctoral Consortium, Delft University of Technology, Delft, The Netherlands, ISBN: 90-563-8145-8.
- VREEDE, G.J. DE, ACKERMANN, F. (EDS.) (1998), *Proceedings of the 1998 EuroGDSS meeting*, Faculty of Technology, Policy and Management, Delft, April 1998. ISBN: 90-5638-026-5.
- VREEDE, G.J. DE, ACKERMANN, F. (EDS.) (1999), *Proceedings of the 10<sup>th</sup> EuroGDSS meeting*, Faculty of Technology, Policy and Management, Delft, June 1999. ISBN: 90-5638-043-5.
- VREEDE, G.J., DE, GUERRERO, L.A., MARIN RAVENTOS, G. (EDS.) (2004), *Proceedings of the 10<sup>th</sup> International Workshop, CRIWG 2004, San Carlos, Costa Rica, 5-9 September 2004*, Lecture Notes in Computer Science 3198, Berlin: Germany, Springer-Verlag. ISBN: 3-540-23016-5.
- VREEDE, G.J. DE, H.G. SOL (EDS.) (1995), *GDSS as Support for Designing Organizations and Information Systems*, Proceedings of the INFORMS'95 Sessions on GDSS, Delft University of Technology. ISBN: 90-5638-004-4

#### **Books / Edited Proceedings, in Dutch:**

- BRANDT, E.P., A.J. MAALMAN, VREEDE, G.J. DE (EDS.), *DAS - Databank Advies Systeem*, Nederlands Bibliotheek en Lektuur Centrum, Den Haag, 1989. ('DAS - Database Advice System') ISBN: 90-6252-191-6
- VREEDE, G.J. DE, *De Praktijk van de Onderhoudsautomatisering*, Lansa Publishing BV, Rijswijk 1993. ('Information Systems Design and Development in Maintenance Environments', In Dutch) ISBN: 90-71996-727

#### **Funded research and projects**

I secured in total over 1,750,000 USD for research projects.

Year (start)	Description	Amount (USD)
1995-2002	Various workshops in Delft GSS facilities	100,000,- p/y

1993	Development ACOST – Amsterdam Municipal Police Force	35,000
1994	Development PROMIS – Amsterdam Municipal Police Force	35,000
1994	Management Game – OCTA Management	8,000
1995	Business Team Engineering – Amsterdam Municipal Police Force	5,000
1995	Participative Design Game – Open University	2,000
1995	Quality of Life in Inner City – Amsterdam Municipal Police Force	5,000
1996	Intranet (GARP) – Amsterdam Municipal Police Force	5,000
1996	Value analysis of GSS – Nationale-Nederlanden Insurance	25,000
1996	Video Conferencing – Ministry of Foreign Affairs	7,500
1997	Adoption & Diffusion of GSS in Tanzania – CICAT	10,000
1997	Design and implementation of GSS Facility – UDSM Tanzania	50,000
1997	Diameter decision making workshops – Underground Logistic System	50,000
1998	Collaborative BSC Development & Spin off – Nationale-Nederlanden Insurance	45,000
1998	Implementation of mobile GSS Facility – UDSM Tanzania	10,000
1999	Collaborative workshop support Philippines – CICAT	1,500
1999	Facilitation training – Deventer Consulting Group	12,000
2000	Alternative surveillance organization – The Hague Police Force	30,000
2000	Collaborative workshop support India – CICAT	5,000
2000	Definition of Management Indicators – Amsterdam Municipal Police Force	10,000
2000	Facilitation training – Het Expertise Centrum	6,000
2000	Work Modalities – The Hague Police Force	50,000
2001	Alternative surveillance organization – West Veluwe Police Force	35,000
2001	Profile Curriculum Criminal Investigations	20,000
2001	Value analysis of GSS – EADS, Germany	7,500
2002	ING – Collaborative Risk Management	358,735
2003	Collaborative Website Usability Testing – First National Bank	3,000
2003	Union Pacific - Human Resources Reporting	107,785
2004	Association for Public Health Laboratories - Strategy planning	1,000
2004	Nebraska Public Health Laboratories - Strategy planning	750
2004	ING - Collaborative SOX Assessment	30,095
2004	Nebraska Research Initiative - Collaborative Usability Testing STATPack	10,000
2005	Collaborative Test Plan Creation to Accommodate Stakeholders' Value Propositions in Value-Based Software Engineering (UNL-UNO Research Collaboration Grant)	25,000
2005	Applying Patterns of Technology-Enabled Distributed Collaboration: Improving Multi-Actor Decision-Making in Traffic Systems (UNL-UNO Research Collaboration Grant)	10,000

## Selected Academic and Executive Presentations

1. *Tutorial Dynamic Modelling*, European Symposium on Simulation 1993, Delft, The Netherlands, 25 October 1993.
2. *Georganiseerde criminaliteit. Oplossen of achter de feiten aanhollen?* Presentation for PhD-Consortium on organizational modelling, Delft, The Netherlands, 19 November 1993.
3. *Group Decision Support Systems en Group Decision Rooms. Buzzwords of wondermiddelen?* Presentation for PhD-Consortium on organizational modelling, Delft, The Netherlands, 19 November 1993.
4. *What affects both Neurology Patients and Criminal Organizations?* Doctoral student seminar, School of Systems Engineering, Policy Analysis and Management, Delft, The Netherlands, 10 February 1994.
5. *Projectmatige aanpak van georganiseerde criminaliteit*, Presentation for the top management of the Amsterdam Municipal Police Force, Amsterdam, The Netherlands, 7 February 1994.
6. *Bestrijding Georganiseerde Criminaliteit: Het Bureau Recherche Informatie en het VoortSchrijdend Inzicht*, Presentation to the National meeting of the Police and Public Prosecution Task Forces on Organized Crime, Zeist, The Netherlands, 7 April 1994.

7. *Group Decision Support against Organized Crime - Supporting Information System Development with Groupware*, Invited executive presentation to the IBM Breakthrough: Electronic Meetings Conference, Brussels, Belgium, 16 June 1994.
8. *Bestrijding Georganiseerde Criminaliteit. Het VoortSchrijdend Inzicht*, Presentation to the South Holland Police and Public Prosecution Task Force on Organized Crime, Veldhoven, The Netherlands, 8 September 1994.
9. *A Group Problem Solving Approach to Business Process Redesign: Combating Organized Crime in Amsterdam*, Faculty presentation at North Carolina State University, Raleigh, North Carolina, 17 January 1995.
10. *What are Group Support Systems?* Faculty presentation at North Carolina State University, Raleigh, North Carolina, 18 January 1995.
11. *Dynamic Modelling To Support Organizational Decision Making - Two Case Studies*, Invited presentation at Gent University Simulation Seminar, Gent, Belgium, 31 January 1995.
12. *Wat is een Group Decision Room?* Executive presentation to the Task Force on Judicial Inquiry Methods, Dutch Ministry of the Interior, Leidschendam, The Netherlands, 2 March 1995.
13. *Action Research - Legitimatatie voor consultancy?* Presentation for PhD-Consortium on organizational modelling, Delft, The Netherlands, 2 March 1995.
14. *Het VoortSchrijdend Overzicht en de Financiële Administratie*, presentation for administration management and staff of the Financial and Economic Department of the Amsterdam Municipal Police Force, 31 July 1995. (In Dutch)
15. *Dynamisch Modelleren in de GDR: Samen tekenfilms maken en kijken*, presentation for the theme focus group on complex systems at SEPA, 21 August 1995. (In Dutch)
16. *Dynamic Modeling in the Group Decision Room: Experiences from the field*, executive presentation for Rand/EAC, 5 September 1995.
17. *Het gebruik van Arena met GroupSystems*, executive presentation for InControl, Delft 25 October 1995. (In Dutch)
18. *Group Support Systems and Group Decision Rooms - Experiences and Opportunities*, presentation for representatives of ENSTA-France, 6 December 1995.
19. *Ervaringen met GroupSystems bij de Faculteit der Technische Bestuurskunde*, GroupSystems' first Benelux Users' Conference, Delft, 14 December 1995.
20. *GroupSystems en de GDR*, Presentation to the DIEC, Delft University of Technology, 13 February 1996.
21. *Het faciliteren van een GDR-sessie: Tips en trucs uit de loopgraven van de GDR*, School of Systems Engineering, Policy Analysis and Management, 3 June 1996.
22. *Dynamic Modeling for Evaluating Business Communication*, Workshop on 'Information Technology for Electronic Commerce and Process Engineering', part of the Bled'96 Conference on Electronic Commerce, 18-19 June 1996.
23. *Facilitation Organizational Change with GSS and Simulation: Experiences from the Field*, Atlanta, presentation at the INFORMS Conference, November 4-6, 1996.
24. *Hard Techniques in a Soft Environment*, MIS Seminar, Department of MIS, University of Arizona, 1996.
25. *GSS Research and Applications at Delft University of Technology*, presentation for a University of Magdenburg delegation, Delft, 27 January 1997.
26. *Business Engineering Using Animated Simulation*, Mathematics Department, University of Dar es Salaam, Tanzania, May 1997.
27. *Group Support Systemen en de Group Decision Room*, presentation for a Loket2000 delegation, Delft, 4 July 1997.
28. *Group Support Systems voor Effectieve en Productieve Samenwerking*, presentation for a delegation of the Telematics Top Institute (TTI), Delft, 24 October 1997.
29. *Group Support Systems voor Productief Vergaderen*, presentation for CMG, Amstelveen, 6 November 1997.
30. *Group Support Systems voor Productief Vergaderen*, presentation for ING Nederland, Rotterdam, 11 December 1997.
31. *Group Support Systems voor Effectieve en Productieve Samenwerking*, presentation for opening of the Telematics Top Institute (TTI), Enschede, 11 February, 1998.
32. *Meetings of the Future: Group Support Systems and the Group Decision Room*, presentation for delegation from Moi University, Kenia, 10 March and 19 May 1998.
33. *A New Driving Force behind Capacity Building in Africa: Group Support Systems*, presentation for delegation from Moi University, Kenia, 10 March and 19 May 1998.

34. *Group Support Systems: Wonderolie voor Electronische Samenwerking?*, presentation for Empeirikos, 1999.
35. *Management Support of the Future: Group Support Systems for Strategic Change Management*, Presentation for an Eritrean Delegation to DUT, 1999.
36. *Meetings of the Future: Group Support Systems and the Group Decision Room*, Presentation for a Czech Delegation to DUT, 1999.
37. *Management Support of the Future: Group Support Systems for Strategic Change Management*, Presentation for an Mozambican Delegation to DUT, 1999.
38. *Group Support Systems Research at the Faculty of Technology, Policy, and Management*, GroupSystems Users Meeting, hosted by SIMAC, Eindhoven, Netherlands, 1999.
39. *Group Decision Making on Airport Development*, Presentation at George Mason University – Delft University of Technology Symposium, 20 April 2000.
40. *Collaborative Vision Development: Experiences and Lessons Learnt*, Presentation for Vision Support Systems Workshop, Delft University of Technology, 15 May 2000
41. *Collaborative Business Engineering: Blending Simulation and Group Support to Support Organizational Design*, Invited address for Operations Research Society South Africa, 22 May 2000.
42. *Group Support Systems: Support for Effective Meetings*, Invited presentation for Stellenbosch University, Faculty of Interdisciplinary Studies, 24 May 2000.
43. *The Electronic Journal on Information Systems in Developing Countries (EJISDC): Its rationale and design principles*, Presentation at IFIP WG9.4 Conference Cape Town, 26 May 2000.
44. *Group Support Systems voor Productief Vergaderen*, Presentation for Ministry of Agriculture, Facility Management, 23 June 2000.
45. *Group Support Systems: Support for Effective Meetings*, Presentation for EADS, 27 July 2000.
46. *Group Support Systems: Support for Effective Collaboration*, Presentation for Workshop Municipality of The Hague, 7 September 2000.
47. *Group Support Systems: Towards more productive collaboration*, Presentation for CICAT, 6 October 2000.
48. *A New Driving Force Behind Capacity Building in Africa: Group Support Systems*, Presentation for the IICD, 9 November 2000.
49. *Electronic Group Support in the Tanzanian Secondary Classroom*, Invited presentation for the Technology Supported Learning tutorial at the Hawaiian International Conference on System Sciences, 3 January 2001.
50. *Possibilities for Electronic Meeting Support*, Executive presentation for ETAP project group at EADS, Ottobrun, Germany, 14 February 2001.
51. *Patterns for Repeatable Success With GSS*, Tutorial at the Hawaiian International Conference on System Sciences, 7 January 2002.
52. *Collaboration Engineering: Creating value through enhanced group dynamics*, Presentation for the College of Information Science & Technology, University of Nebraska at Omaha, 1 February 2002.
53. *The Peter Kiewit Institute's Program For E-Collaboration*, Presentation for a group of DARPA representatives, 3 December 2002.
54. *Repeatable Team Success: ThinkLets and Processes*, Tutorial at the Hawaiian International Conference on System Sciences, 6 January 2003.
55. *thinkLets: Achieving Repeatable Success with Teams*, Presentation for the Project Management Institute's Midwest Chapter's Annual Conference, ProDev03, Omaha, NE, 22 September 2003.
56. *Collaboration Engineering: Creating Repeatable Success with Team Tools & Processes*, Tutorial at the Hawaiian International Conference on System Sciences, 5 January 2004.
57. *Collaboration Engineering: Achieving Repeatable Success with Teams*, Presentation for First Data Resources, 28 January 2004.
58. *Collaboration Engineering: Creating Repeatable Success with Team Processes & Tools*, Seminar at Delft University of Technology, 11 February 2004.
59. *A Repeatable Collaboration Process for Usability Testing*, Presentation at CORS/INFORMS Joint International Meeting, Banff, Alberta, Canada, May 16-19, 2004.
60. *The Role of Facilitation in Communities of Practice*, Presentation at CORS/INFORMS Joint International Meeting, Banff, Alberta, Canada, May 16-19, 2004.
61. *Collaboration Engineering: Designing Self-Sustaining Collaboration Processes*, Presentation at CORS/INFORMS Joint International Meeting, Banff, Alberta, Canada, May 16-19, 2004.

- 62. Collaborative Operational Risk Management: Field Experiences with Collaboration Engineering, Presentation at CORS/INFORMS Joint International Meeting, Banff, Alberta, Canada, May 16-19, 2004.
- 63. *Collaboration Engineering: Creating Repeatable Success with Team Tools & Processes*, Tutorial at the Hawaiian International Conference on System Sciences, 3 January 2005.

## Teaching and Student Supervision

### *Thesis supervision*

- PhD Thesis committee member for:
  - Ken Walsh, University of Arizona, Department of MIS, 1996.
  - Kees Wim van den Herik, Delft University of Technology, Faculty of Technology, Policy and Management, 1998.
  - Rabson J.S. Mgaya, Delft University of Technology, Faculty of Technology, Policy and Management, 2000.
  - Eric Santanen, University of Arizona, Department of MIS, 2001.
  - Arjan van Venrooij, Delft University of Technology, Faculty of Technology, Policy and Management, 2002.
  - Paul van der Brink, Delft University of Technology, Faculty of Technology, Policy and Management, 2003.
  - Joeri van Laere, Delft University of Technology, Faculty of Technology, Policy and Management, 2003.
- PhD Thesis external examiner for Duncan Shaw, University of Strathclyde, 2000.
- PhD Thesis external examiner for Jacky Phahlamohlaka, University of Pretoria, 2003.
- Currently chair or co-chair for 7 PhD students at the University of Nebraska at Omaha, Delft University of Technology, and Radboud University Nijmegen.
- Thesis committee member for Stephan den Hengst, Delft University of Technology, Department of Information Systems, 1996. (thesis comparable to MPhil)
- Over 20 MSc students on projects for the completion of their MSc-thesis at Delft University of Technology 1994-2003.
- 7 MSc students on projects for the completion of their MS-thesis at the University of Nebraska at Omaha 2004-onwards.

(**Note:** In the Netherlands, only full professors are allowed to chair a PhD committee).

### *Regular teaching*

- Supervised undergraduates on projects for Policy Analysis & Management courses.
- Supervised projects for a graduate simulation course.
- Supervised various projects for graduate group internships.
- Design and execution of game for graduate Organization and Management course.
- Undergraduate course on Management Information Systems analysis and prototyping.
- Graduate courses on Analysis and Design of Information Systems.
- Graduate course on Management Information Systems for third year undergraduates.
- Graduate course on Systems Engineering (PhD students).
- Graduate course on Collaborative Technologies.
- Graduate course on Virtual Collaboration.
- Graduate course on Facilitation of group meetings.
- Various graduate lectures on Dynamic modeling, simulation, and animation.
- Various graduate lectures on Groupware & Group Support Systems.

### *Executive teaching*

- Workshops on Participative Process Engineering for management officers of the Rotterdam Municipal Police Force (10 times over period March - June 1996).
- Lecture on "Simulating Goods and Information Logistics", University of Arizona, Management course for the Information Resources Management College, December 1996.
- Lectures for TopTech Studies on Group Supported Dynamic Modeling (1995).

- Lecture for ETH Lausanne on Collaborative Business Engineering for MBA program (2000)
- Lecture for NGI on Groupware to Support Educational Processes (twice in 1997)
- Lecture for Haagsche Hogeschool on Group Decision Making (1998-2002)
- Lectures for IBO on:
  - Group Support Systems for Effective Business Engineering (1996, 1997, 1998).
  - Balanced Score Card: Background and Experiences (1999, twice).
  - Group Support Systems for E\*EP program (1999, 2000).
  - Vision Support Studios (2001).
- Lectures for PAO-Informatica courses on:
  - Documentary Information Systems (1993, 1994, 1995)
  - Group Support Systems (1997)
  - Business Systems Engineering (1996, 1997)
- Lectures for Rotterdam School of Management on:
  - Distributed group work (elective, 2000)
  - Value creation with ICT (core MBI course, 2001)
- Trained over 300 professionals to design and facilitate collaborative problem solving meetings.

### ***Invited lectures (selection)***

- On “Group Support Systems”, Twente University of Technology, The Netherlands, 1995.
- On “Group Support Systems as Innovation Facilitator”, Duke University, NC, 1995. (Gerry DeSanctis)
- On “Group Support Systems to Support Information System Development”, North Carolina State University, 1995. (Gary Dickson)
- On “IT development issues in Europe/the Netherlands”, University of Arizona, 1995. (video-lecture, Doug Vogel)
- On “Innovative Use of Group Support Systems by the Amsterdam Municipal Police Force”, University of Arizona, Department of MIS, 1996. (Course on Collaborative Technologies, Jay Nunamaker)
- On “Bringing Dynamics into BPR”, University of Arizona, Department of MIS, 1996. (Course on Collaborative Technologies, Jay Nunamaker)
- On “Using Animated Simulation to Support Interaction with Subject Matter Experts during Systems Analysis and Design”, University of Arizona, Department of MIS, 1996. (Special Topics Course, Doug Vogel)
- On “Gaming for Participatory Design”, University of Arizona, Department of MIS, 1996 & 1997. (Course on System Analysis and Design, Doug Vogel)
- On “Doing a PhD in the Netherlands”, University of Arizona, Department of MIS, 1996. (PhD Course, Doug Vogel).
- On “Some issues regarding the implementation of processes and systems”, University of Arizona, Department of MIS, 1996. (Special Topics Course, Doug Vogel)
- On “Amsterdam: Red Lights, Big City - Executive Support for Project Work in Neighborhood Teams”, University of Arizona, Department of MIS, 1996. (Course on Executive Information Systems, Doug Vogel)
- On “Business Engineering in Leyenburg Hospital - Managing Patient Flows in the Neurology Outpatients' Department”, University of Arizona, Department of Systems Engineering, 1996. (Course on Business Process Reengineering, Terry Bahill)
- On “Simulating Organizational Processes and Systems”, University of Arizona, Department of MIS, 1996. (Course on Systems Modeling and Simulation, Pam Slaten)
- On “Soft Systems Engineering at the Amsterdam Municipal Police Force”, University of Arizona, Department of MIS, 1996. (Course on System Analysis and Design, Sajda Qureshi)
- On “Business Engineering Using Animated Simulation”, Mathematics Department, University of Dar es Salaam, Tanzania, 1997.
- On “Meetings of the Future: Group Support Systems and the Group Decision Room”, University of Linz, 1998. (Course on New forms of ICT, Roland Traunmüller).
- On “Group Support Systems: Background and Experiences”, The Hague Polytechnic, 1999-2001 (Twice a year, course on Groupware, Jaap Okkema).
- On “Group Support Systems: Buzzword or Instant Magic?”, Erasmus University Rotterdam, 2000. (Course on Management Support Systems, Sajda Qureshi)
- On “Group Support Systems: Buzzword or Instant Magic?”, Invited lecture for ITC, University of Twente, 2000. (International course on Spatial Planning & New forms of ICT, Dr. Sharifi).

- *Collaboration Engineering: Achieving Repeatable Success with Teams*, PhD Seminar, University of Nebraska at Lincoln, College of Business Administration, 8 April 2004.
- *International Perspectives on Doing a Doctoral Dissertation*, PhD Seminar, University of Nebraska at Lincoln, College of Business Administration, 8 April 2004.

## Service Activities

### Profession

#### Chairing and editorial positions

- *Associate Editor* of Management Information Systems Quarterly (2003-2006)
- *Associate Editor* of the European Journal of Information Systems (1999-2002)
- *Associate Editor* of Group Decision & Negotiation (2002-)
- *Associate Editor* of Information Technology for Development (2003)
- *Associate Editor* of International Journal of E-Collaboration (2004-)
- *Associate Editor* of International Journal of Simulation and Process Modelling (2004-)
- *Editorial Board Member* of Information Technology for Development (2004-)
- *Founder and senior editor* of the Electronic Journal on Information Systems in Developing Countries (2000-2004)
- *Editorial Advisory Board member* of the Electronic Journal on Information Systems in Developing Countries (2005-)
- *Chair* of IFIP Working Group 8.4 on Telecooperation (1998-2001).
- *Member* of International Association of Science and Technology for Development (IASTED) Technical Committee on Information Systems (2001-2005)
- *Steering Committee Member* CRIWG annual conference on groupware research.

#### Facilitation of academic events and publications

- *Program co-chair*: EuroGDSS 1999, Copenhagen, Denmark.
- *Program co-chair*: Group Decision & Negotiation 2001, La Rochelle, France.
- *Program co-chair*: CRIWG 2004, Costa Rica.
- *Chair*: CRIWG2005 Doctoral Consortium, Brasil.
- *Co-chair* of the GDSS-track at the INFORMS-meeting in Singapore, June 1995.
- *Co-chair* of HICSS96 minitrack on BPR and Dynamic Modeling.
- *Co-chair* of HICSS97-HICSS02 minitracks on Business Systems Engineering/Collaborative Business Engineering.
- *Co-chair* of HICSS99-HICSS01 minitrack on Information Technology in Developing Countries/Community Informatics.
- *Co-chair* of HICSS99-HICSS05 minitrack on Research Methods and Approaches in Organizational Systems Research.
- *Co-chair* of HICSS02-03 minitrack on Global Applications of Collaborative Technologies.
- *Co-chair* of HICSS02-03 minitrack on GSS Patterns of Use: Repeatable thinkLets and Methods.
- *Co-chair* of HICSS04-05 minitrack on Designing Collaboration Processes and Systems.
- *Co-chair* of HICSS04 minitrack on Collaborative Environments for Value Creation.
- *Co-chair* of AIS97 & AIS98 minitrack on The Participative Design of Organizational Systems.
- *Co-chair* of AMCIS2005 minitrack on Collaboration Engineering.
- *Co-chair* of Collaboration Engineering Summer Camp, Omaha, NE, 25-28 July 2004.
- *Program committee member* of ACM SIGCPR97-02, ECIS99-02, CIKM02-03, CRIWG01-03, 05, GDN00-06, ICEB2002, IRMA2002, "Information and Knowledge Sharing" - IKS2002, IFIP WG9.4-02-03, ISD04-06, IASTED International Conference on Knowledge Sharing and Collaborative Engineering (KSCE 2004), International Conference on Electronic Commerce (ICEC2004), Context05, ISCRAM2006, 1<sup>st</sup> International Conference on "Future Challenges And Current Issues In Business Information, Organisation And Process Management"
- *Co-organizer* of the Third International Working Conference on Dynamic Modelling of Information Systems, Noordwijkerhout, The Netherlands, June 1992.

- *Co-Editor* of special issues:
  - Group Decision & Negotiation on Group Support Systems for the Collaborative Design of Organizational Systems, 2000, with Doug Vogel.
  - Group Decision & Negotiation on European Research on Group Decision Support Systems, 2001, with Fran Ackermann.
  - Group Decision & Negotiation on Recent Research in Group Decision & Negotiation, 2002, with Fran Ackermann.
  - Group Decision & Negotiation on International Perspectives on GDSS, 2005, with Fran Ackermann.
  - Group Decision & Negotiation on Current Advances in Collaboration Process Support, 2005, with Luis Guerrero.
  - International Journal of Human-Computer Studies on Theoretical and Empirical Advances in Groupware Research, 2004, with Luis Guerrero.
  - Journal of Global Information Technology Management, special issue on IT in Developing Countries, 1999, with Robert Davison, Roger Harris, and Doug Vogel.
  - Journal of Management Information Systems, Winter issues 2000, 2001, 2002, 2004, and 2005 with Jay Nunamaker, Robert Briggs, and Ralph Sprague.
  - Communications of the ACM, section on Global Applications of Groupware Technology, December 2001, with Robert Davison.
- *Faculty member*, ECIS02 Doctoral Consortium

## Reviewing

- In addition to editorial work for selected journals, *Ad hoc Journal Referee* for:
  - Communications of the ACM
  - Computing and Informatics Journal
  - DataBase
  - Electronic Journal on IS in Developing Countries
  - IEEE Transactions on Software Engineering
  - IEEE Transactions on Engineering Management
  - IEEE Transactions of Professional Communication
  - IEEE Transactions on Systems, Man, and Cybernetics
  - Information and Management
  - Information Systems Frontier
  - Information Systems Research
  - Information Systems Journal
  - Information Technology & People
  - International Journal of Cooperative Information Systems
  - International Journal of Information Technology & Decision Making
  - International Journal of Technology and Management
  - International Journal on Human-Computer Interaction
  - Journal of the Association for Information Systems
  - Journal of Decision Support Systems
  - Journal of Decision Systems
  - Journal of Global Information Management
  - Journal of Global Information Technology Management
  - Journal of Information Systems and Operational Research (INFOR)
  - Journal of Management Information Systems
  - Journal of the Operational Research Society
  - Journal of Organizational Computing and Electronic Commerce
  - Simulation Practice & Theory
- *Conference Referee* for, among others:
  - Australian Conference on Information Systems (ACIS96)
  - Bled International Conference on Electronic Commerce (Bled97)
  - European Conference on Information Systems (ECIS97-04)
  - Euro Working Group on Group Decision Support Systems (EuroGDSS98-99)

- Global Information Technology Management (GITM00)
- Hawaiian International Conferences on System Sciences (HICSS95-05)
- International Conference on Information Systems (ICIS99, ICIS02-04)
- International Federation on Information Processing (IFIP98 World Congress)
- International Working Conferences on Dynamic Modelling (DynMod92, DynMod94)
- Special Interest Group on Computer Personnel Research (SIGCPR98-01, 06)
- *External Referee* for:
  - Academy of Finland for research grant proposals in Development Studies (2004).
  - European Commission, D.G. Information Society and Media, on Collaborative Environments (2006).

### **Panel Organization and Participation**

- “The Office Worker of the Future” at the IFIP WG8.4 working conference on the “International Office of the Future” in Tucson, April 1996.
- “Supporting Teams in the 21st Century”, International Conference on Information Systems (ICIS), Cleveland, 17 December 1996.
- “GDSS are dead?” at the EuroGDSS meeting at Euro97, Brugge 1997. (Chair)
- “Distinct characteristics and future directions of EuroGDSS research”, EuroGDSS working conference, Delft, 1998. (Chair)
- “Tools: In quest of adequate support”, 15<sup>th</sup> IFIP World Congress, Vienna/Budapest, August/September 1998.
- “Issues and directions in Group Support Systems for Collaborative Engineering”, European Conference on Information Systems, Copenhagen, Denmark, June 1999. (Chair)
- “Community Informatics: International Experiences and Case Studies”, International Conference on Information Systems, Charlotte, December 1999.
- “Where Do Negotiation Support Systems and Group (Decision) Support Systems Meet?”, CORS/INFORMS Joint International Meeting, Banff, Alberta, Canada, May 16-19, 2004. (Chair)
- “Self-Directed Team Collaboration”, *Shaping the Future of IT Conference*, Tucson, AZ, November 3-5.

### **University Service (Delft University of Technology)**

- Faculty Council representative for Faculty of Technology, Policy, and Management. (1993-1995)
- Director of Group Decision Room of the Faculty of Technology, Policy and Management. (1995-2002)
- Member of Research Council for Faculty of Technology, Policy, and Management. (1999-2001)
- Member of Research Management Team for Faculty of Technology, Policy, and Management. (2001-2002)
- Director of the Faculty Research Program on Design and Assessment of Services for Faculty of Technology, Policy, and Management. (2000-2002)
- Chair of Department of Systems Engineering at the Faculty of Technology, Policy, and Management (2001-2002)
- Chair of the Collaboration Engineering research group within the Department of Systems Engineering at the Faculty of Technology, Policy, and Management (2004-)

### **University Service (University of Nebraska at Omaha)**

- Chairman of the ISQA Promotion, Tenure & Reappointment committee (2002-2004).
- Director of the Peter Kiewit Institute’s Program on Collaboration Engineering (2002-)
- Member of the ISQA Graduate Program Committee (2003-)
- Member and Secretary of IS&T Doctoral Program Committee (2003-)
- Member of the IS&T Executive Committee (2002-)
- Member of the ISQA Professional Development Committee (2006-)
- Honors Program contact for the ISQA Department (2003-2004, 2005-2006)

### **Professional Affiliations**

- Association for Information Systems (AIS)

- INFORMS, Section on Group Decision & Negotiation (GD&N)
- Association of Computing Machinery (ACM), ACM SIGMIS

## **Languages**

English: Read, write, speak fluently.  
French: Read, write, speak well.  
German: Read, write, and speak.  
Spanish: Read and speak modestly.  
Dutch: Mother tongue.

## Referees

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